

# Vacancy Quality and Process Manager

RB RAIL AS office in Riga, Latvia

Rail Baltica is a once-in-a-lifetime infrastructure megaproject – if you're looking for meaningful work in an international setting, look no further. This is where you can make an impact to be proud of.

You will lend a hand in integrating the Baltic States into the European rail network and building a new economic corridor to bring long-term benefits to the Baltic region and its people. You will work with a cross-border team of more than 200 brightest minds in the industry.

We are looking for a new enthusiastic colleague to join our growing team in a position of **Quality and Process Manager.** 

## Job summary

We are seeking a highly qualified Quality and Process Manager to join our team. The ideal candidate will be responsible for overseeing and managing all quality and process management activities, ensuring compliance with ISO 9001 Quality Management Systems (QMS) and optimizing performance. This role will focus on continuous improvement, internal quality audit management, and process optimization across the RB Rail AS and Rail Baltica project.





### We will entrust you to

- Oversee the development and documentation of quality processes, procedures, and standards;
- Quality Management System (QMS) maintenance, improvement and certification in accordance with ISO 9001 standards;
- Conduct regular quality assessments and internal audits to ensure compliance with QMS;
- Collaborate with the Quality Assurance (QA) team to address specific quality matters and standards;
- Provide training and support to project teams on quality management principles and practices;
- Lead business processes analysis, mapping, and improvements.

### To succeed, you should have

- Minimum Bachelor's degree; education or training related to quality management;
- Minimum of 5 years of experience in quality management, with at least 3 years focused on quality management systems and processes;
- Demonstrated expertise in ISO 9001 quality management systems, including implementation, communication, and maintenance of ISO 9001 requirements, standards, and best practices;
- Strong understanding of quality management principles and methodologies;
- Excellent analytical, problem-solving, and decision-making skills;
- Strong communication and interpersonal abilities, with the capability to work effectively with cross-functional teams;
- Fluency in English as the primary working language.

#### **Application process**

If you are willing to be a part of the challenging and unique project, and your experience and personality match the position's requirements, please, send your CV and motivation letter in English with the subject "QUALITY AND PROCESS MANAGER" to job@railbaltica.org by the deadline date.

RB Rail AS as a controller ensures that data processing within recruitment process (for recruitment and hiring related purposes) is carried out in accordance with regulations on the protection of personal data processing.

More information regarding candidates' personal data processing is available here: <u>https://www.railbaltica.org/about-rail-baltica/candidates-personal-data-privacy-note/</u>



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